

CURATED SUBSCRIPTION FOR MOBILE ONLY ACCESS HELP GUIDE

CONTENTS

1	Introduction	2
2	Getting started with a new account	2
3	How to download the app	2
4	Getting started with an existing Standards Australia Store Account	3
5	Trouble with log in or password	3
6	How to manage your subscription	4
7	How to get support	4

1 Introduction

This guide provides step-by-step instructions on getting started with a Curated Subscription for Mobile Only Access from Standards Australia Store.

To access any standards on the Standards Australia Store mobile app, visit [Store](#), select the required content set and proceed to purchase a Curated Subscription for Mobile Only Access.

Note: Mobile Only Access is only available to Australian customers.

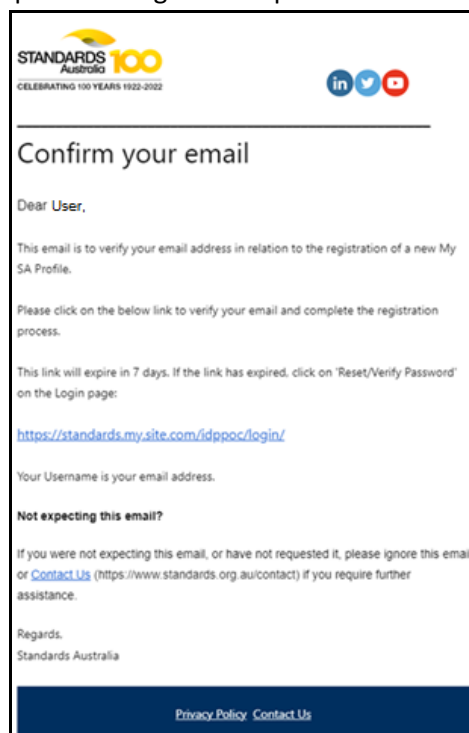
2 Getting started with a new account

A secured email will be sent to you with the subject line 'Confirm your email'. The email will guide you through the account activation process.

Tip: Check your Spam or Junk Mail folder for this email.

To activate your account:

1. Click the link in the email to verify your email address.
2. Follow the prompts to complete the registration process.



3 How to download the app

1. From the Apple Store (iOS) or Google Play (Android) download the Standards Australia Store mobile app.
2. Enter "Standards Australia" in the search field to find the app.

3. Once you have installed the app, login using the username and password you created for your Standards Australia Store account.

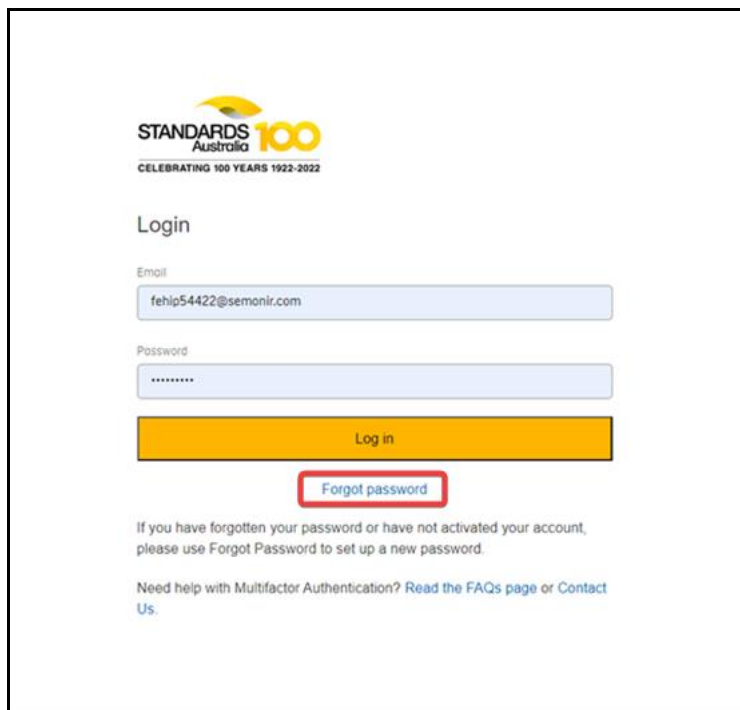
4 Getting started with an existing Standards Australia Store Account

1. From the Apple Store (iOS) or Google Play (Android) download the Standards Australia Store mobile app.
2. Enter "Standards Australia" in the search field to find the app.
3. Once you have installed the app, login using the username and password you created for your Standards Australia Store account.

5 Trouble with log in or password

If you have forgotten your login credentials or you have not activated your account:

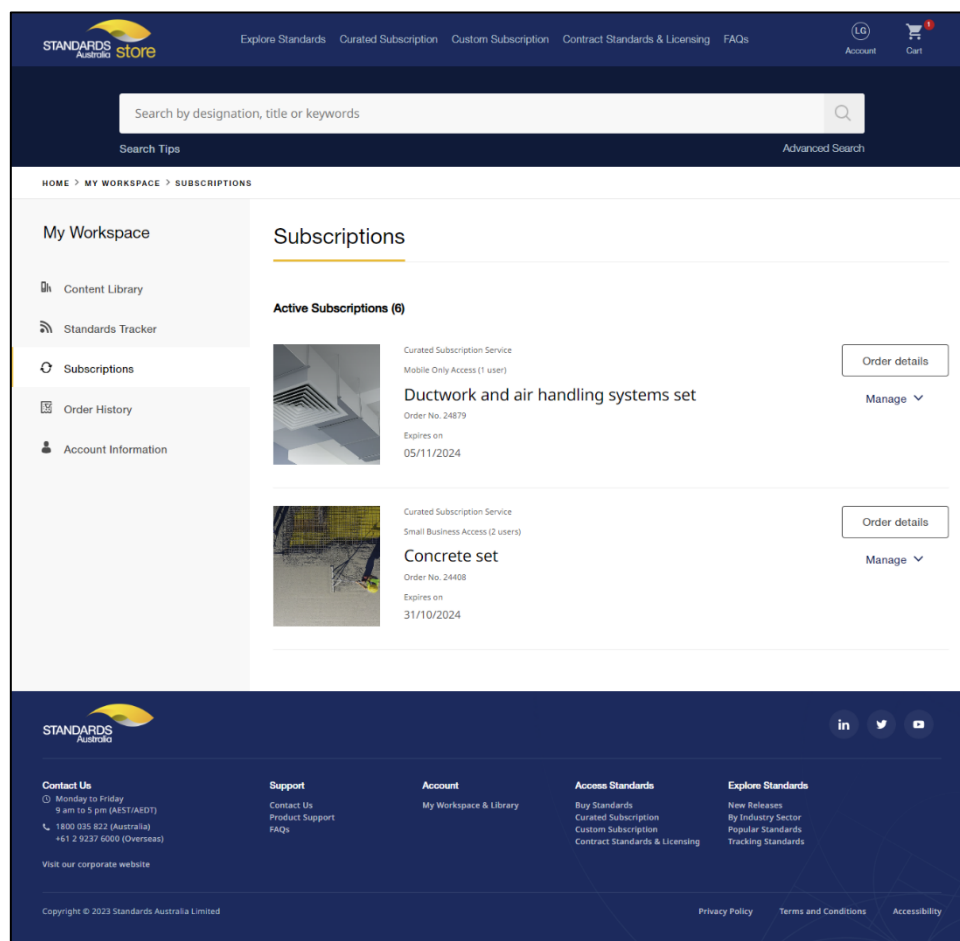
1. From the login screen, click 'Forgot Password'.
A new account activation email will be sent.
2. Click the link in the email to verify your email address and to complete the registration process.

A screenshot of the Standards Australia 100 login page. At the top is the logo "STANDARDS Australia 100 CELEBRATING 100 YEARS 1922-2022". Below it is the heading "Login". There are two input fields: "Email" with the text "fehip54422@semonlr.com" and "Password" with masked characters "*****". Below these is a yellow "Log in" button. Underneath the button is a red-bordered box containing the text "Forgot password". At the bottom, there is a paragraph: "If you have forgotten your password or have not activated your account, please use Forgot Password to set up a new password." and a line of text: "Need help with Multifactor Authentication? Read the FAQs page or Contact Us." with "Read the FAQs page" and "Contact Us" as links.

6 How to manage your subscription

When you have logged into your account, you can use **My Workspace** (accessed through the [Store website](#)) to navigate, and manage your account and subscriptions to:

- View your Content Library
- Manage your Subscriptions and payments
- View your Order History
- Update your Account Information.



7 How to get support

To get further support for your Curated Subscription for Mobile Only Access, contact Customer Success at [Customer Support](#).

We welcome your feedback!

Please note that our mobile app is undergoing continuous development and you may experience occasional issues. There will be regular enhancements and bug fixes. You can provide feedback through the app directly.